

How informed are you about the decisions your municipality takes?

67% are informed

49%

Through word of mouth

47%

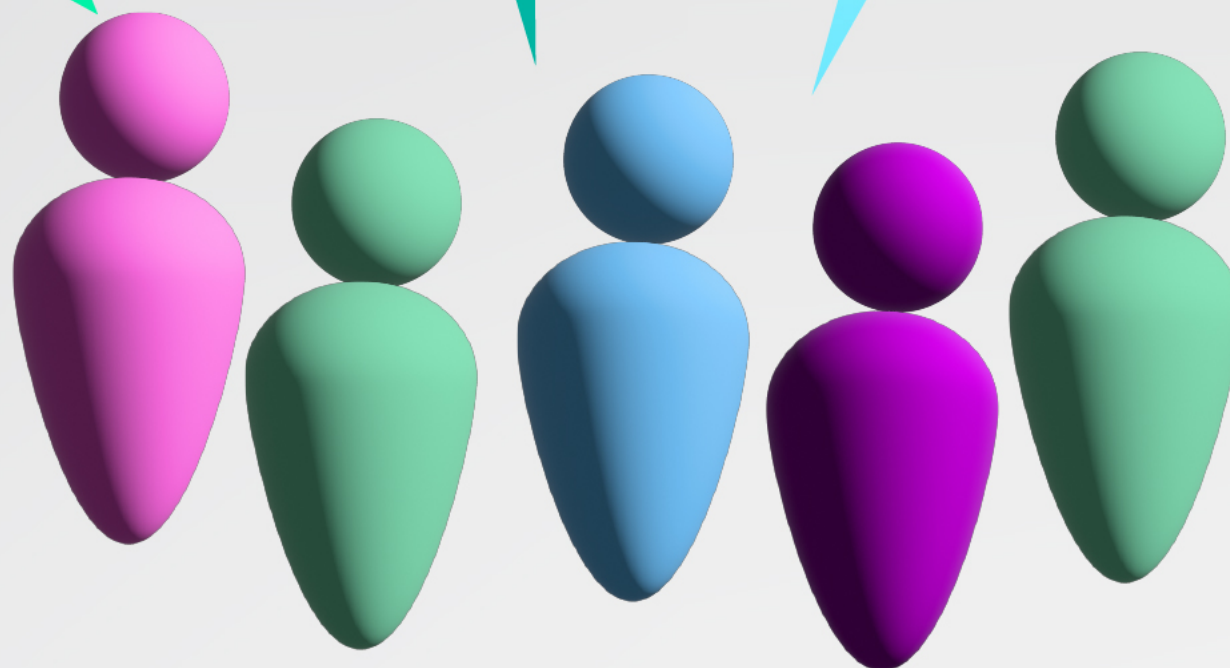
Through Facebook

44%

Through local TV/radios

25%

Through municipal webpage



* The Citizen Satisfaction Survey was conducted using a representative sample of 6,700 respondents, with a 1% margin of error. This extensive survey covered 38 municipalities across Kosovo.